



Please take note of the following important concert information for Castle Lite Unlocks at the Ticketpro Dome.

(No persons under 18 will be allowed entry. ID required. No refunds permitted.)

SHOW INFORMATION

- Dates:



DAY 1 – 17 JUNE 2019

- Doors open from 12h00
- Performances by AKA, Cassper Nyovest, Youngsta CPT, DJ PH, Ayanda MVP, international act **MEEK MILL** and many more...
- Extra cold exhibitions showcasing lifestyle apparel, gaming, international fashion collaborations and EXTRA COLD Castle Lite



DAY 2 – 18 JUNE 2019

- Doors open from 17h00
- Performances by **Post Malone**, Ricky Rick, Rouge, Nasty C and Tyla Yaweh

Please make sure you attend the correct event date as indicated on your ticket. You will NOT be able to attend any other date than indicated on your ticket.

DON'T FORGET TO BRING

- Your ticket
- ID
- A fully charged phone (for safety reasons)

IMPORTANT TICKETING INFO

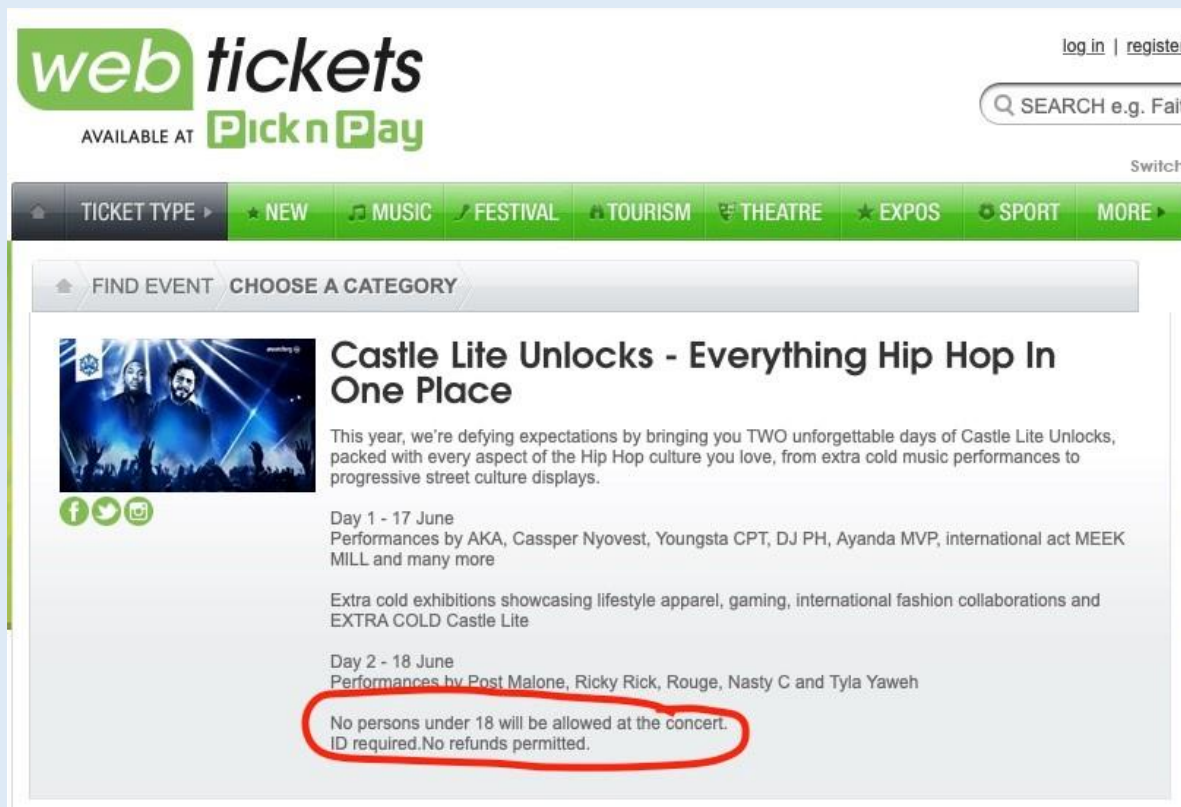
- **Web Tickets** is the only authorized ticket seller for this event
- Tickets available online at www.webtickets.co.za or at Pick n Pay outlets
- **Web Tickets Support Services:** Please contact the support team on 086 111 0005 or 021 834 5000 or via email at info@webtickets.co.za
- [Click Here](#) for Web Tickets Frequently Asked Questions
- Make sure you've got your actual tickets (and not a ticket receipt)
- No ticket sales at the venue

TICKET RESELLING

- Tickets are not transferable and cannot be resold or offered for resale. Failure to comply with this condition may result in your Tickets being cancelled without a refund
- Tickets purchased from third party websites and unauthorized resellers are not valid for entry at the venues

AGE RESTRICTION

- Persons under the age of 18 will be allowed entry
- ID will be required
- No refunds permitted as per Info on Web Tickets website



The screenshot shows the webtickets.co.za website interface. At the top left is the 'web tickets' logo with 'AVAILABLE AT Pick n Pay' below it. On the top right, there are links for 'log in' and 'register', and a search bar containing 'SEARCH e.g. Faith'. Below the search bar is a navigation menu with categories: TICKET TYPE, NEW, MUSIC, FESTIVAL, TOURISM, THEATRE, EXPOS, SPORT, and MORE. The main content area is titled 'FIND EVENT CHOOSE A CATEGORY' and features a large event listing for 'Castle Lite Unlocks - Everything Hip Hop In One Place'. The listing includes a photo of performers, a description of the event, and details for two days: Day 1 (17 June) and Day 2 (18 June). A red circle highlights the text: 'No persons under 18 will be allowed at the concert. ID required.No refunds permitted.'


log in | register

SEARCH e.g. Faith

Switch 1

TICKET TYPE ▶ ★ NEW 🎵 MUSIC 🎪 FESTIVAL 🏠 TOURISM 🎭 THEATRE ★ EXPOS 🏀 SPORT MORE ▶

🏠 FIND EVENT CHOOSE A CATEGORY

 **Castle Lite Unlocks - Everything Hip Hop In One Place**

This year, we're defying expectations by bringing you TWO unforgettable days of Castle Lite Unlocks, packed with every aspect of the Hip Hop culture you love, from extra cold music performances to progressive street culture displays.

Day 1 - 17 June
Performances by AKA, Cassper Nyovest, Youngsta CPT, DJ PH, Ayanda MVP, international act MEEK MILL and many more

Extra cold exhibitions showcasing lifestyle apparel, gaming, international fashion collaborations and EXTRA COLD Castle Lite

Day 2 - 18 June
Performances by Post Malone, Ricky Rick, Rouge, Nasty C and Tyla Yaweh

No persons under 18 will be allowed at the concert. ID required.No refunds permitted.

TRANSPORT

PARKING

The Ticketpro Dome has ample parking controlled by a paid parking system, which costs R25-00 per vehicle. There are disabled parking bays available in the major parking areas, but should you need assistance with parking please email info@ticketprodome.co.za.

For your convenience we employ parking attendants to direct you around the venue. We request that when attending a concert that you adhere to directions from these parking attendants on duty and not the car guards on the roadside. Do not park along the side of the roads.

For layout of parking areas, please view parking map.

PREMIUM PREPAID PARKING

The venue offers Premium prepaid parking for selected events, including Castle Lite Unlocks. This Premium Parking is for selected parking areas in close proximity to the event and can be pre-purchased so you can be comfortable that your parking is booked prior to arriving at the event.

Click on the link - [Dome Premium Parking](#) for more information and to purchase your Premium Parking ticket/s.

E-HAILING

- There is a dedicated E-Hailing (Uber, Taxify etc.) drop off and collection point situated in **Parking Block G**. Parking G is located across Northumberland Rd and access to the venue is via the Pedestrian Bridge over Northumberland Rd and through Entrance 4 (Main Arena access) & Entrance 7 (Mezzanine Level access).
- Your drivers are requested to use this designated drop off & collection area, so we encourage you to allow them to drop you off in the area before the concert and to return to be collected from the same point. When leaving the venue, please make sure that you leave through the correct exit (Entrance 4 from Main Arena & Entrance 7 from Mezzanine Level) to make sure that you head back over the Pedestrian Bridge back to the designated E-Hailing collection point.



GENERAL RULES & INFORMATION

What happens if I leave? Can I come back?

The venue has a strict No Pass Out rule. Once you have scanned your ticket and you're through the security checkpoints you will not be allowed out and back into the venue again. Please make sure you have all your personal items on you before entering the venue.

If I arrive late, will I still be allowed inside?

Yes, latecomers will be permitted entry via their designated entrance listed on their ticket. Please follow instructions from security staff on arrival.

Can I still buy tickets?

Yes, subject to availability with the authorised ticketing agent – Web Tickets. Visit Pick n Pay or buy online at www.webtickets.co.za. No tickets will be available at the venue on the event days.

Smoking

The venue is a non-smoking environment including cigarettes & vaping units. Smoking Areas are situated outside Entrance 1 and other demarcated areas.

Safety of Personal Belongings

Keep your personal belongings at your side at all times, do not place it on the ground or out of sight.

Bag policy

- This event will follow a strict bag policy.
- All bags have to be 15 cm (D) x 20cm (W) x 30cm (H) or less in size. Only 1 bag per person will be permitted. All bags will be searched.
- Any bags not permitted inside the venue will be confiscated by security should you not make arrangements to store them. Any items confiscated will be handed over to SAPS. Note that any items confiscated will not be returned to patrons.
- There will be NO storage provided by the venue, this is solely your responsibility.

DISABLED INFORMATION

- There are limited dedicated disabled seats available for this event on a raised platform. A disabled ticket is required.
- If you are in a wheelchair and you have not purchased a disabled ticket, please contact Web Tickets on 086 111 0005 and they will assist you with the necessary seating changes.
- If you arrive at the venue and you haven't contacted Web Tickets, we (Concert Promoter, Web Tickets, and the contractors) will do their best to accommodate and assist you on site, subject to our capacity to do so, and within the confines and layout of the venue facilities. The Promoter, Web Tickets, venue and the contractors will not be liable for any refunds should no alternative seating be found.

FOOD & BEVERAGE

- Food and beverages will be available for sale inside the venue. No food or beverages (including alcohol) may be brought into the venue and no drinking will be allowed outside in the car parks.
- Security will confiscate any alcohol in the car parks and refuse entry into the venue to any persons that are intoxicated.

PROHIBITED ITEMS

- Professional cameras or professional recording devices
- Computers, laptops, tablets, selfie sticks
- Glass bottles, cans or containers or other heavy and/or sharp objects

- Any illegal drugs or paraphernalia
- Skateboards, scooters, roller blades or bicycles
- Knives, weapons of any nature or fireworks
- Laser pointers and flashlights
- Flags with poles, large flags or banners
- Whistle, horn, musical instrument, loud hailer, public address system, digital, electronic or other recording or broadcast device
- Any item that you intend to distribute, hawk, sell, offer, expose for sale or display for marketing or promotional purposes
- No animals apart from authorised guide/companion dogs
- Umbrellas, braais and camping chairs
- Firearms are strictly forbidden
- Any dangerous goods and any other items considered to be dangerous or capable of causing a public nuisance.
- Cooler boxes, camera bags, bags, briefcases, backpacks and woman's purses (small clutch bags are allowed).

VENUE DETAILS

Ticketpro Dome, Johannesburg

- Co-Ordinates : 26'3'46.81"S 27'56'33.16"E
- Physical Address : Northumberland Rd & Olievenhout Ave, North Riding, Johannesburg, 2161

Thank you and enjoy the show!